



IT ADMINISTRATIVE SERVICES

Common Pain Points

- ▶ Too many services, no service levels, and complaints about services
- ▶ Stressed support staff struggling to meet demand
- ▶ Excessive support and software costs due to lack of standardized hardware and software
- ▶ Yearning for options to convert capital to predictable operating expenses

Our IT Administrative Services helps clients define competitive, multi-tiered SLAs with Finance Department supported cost recovery to eliminate deficit spending and optimize service levels.

Contact us today

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Benefits

- ▶ Standardized IT services and service levels
- ▶ Relieve pressure on staff to support diverse hardware and software
- ▶ Leveraged budget by lowering capital expenditures
- ▶ Simplified billing process to help eliminate deficit spending

